

# Problem Solved



## SAFETY WITH RESULTS FOR PROFESSIONALS

Our professional customers appreciate that our cleaners work extremely well for their toughest jobs, such as removing calcium, without the need for protective gear, and without concern over damaging delicate surfaces.

Unlike other cleaners and degreasers that allow residue and oils to redeposit on the stone, tile, or grout surface. Better Bio's Problem Solved breaks down unwanted residue and oils and then puts them in a colloidal solution for safe and efficient removal. This product is a safe, deep penetrating, bio-based liquid.

## WHAT PROFESSIONALS ARE SAYING ABOUT OUR PRODUCTS

- Our professional customers are thrilled to have discovered the FIRST EVER products that actually remove hard water deposits, grout haze, scum, and deep-clean tile, marble, and natural stone without damaging the surface.
- The labor savings in removing old grout and caulk has dramatically increased their profits.
- Our products are not harmful to the user or the surfaces being worked on. Remember, unlike the cleaners they've been using, our products contain NO harsh and harmful toxins, chemicals, or V.O.C.s. and work better!

### Maximum Advantage Marble & Natural Stone Cleaner NON-HAZARDOUS • NON-CORROSIVE

- No VOCs, neutral PH
- Saves money, time, and effort
- Great for after construction cleanup
- A great heavy-duty, all-purpose cleaner
- Removes efflorescence and grout haze safely
- Removes stains caused by light lime deposits
- Environmentally friendly, readily biodegradable



Before starting a large cleaning job, we recommend that the following procedures be performed on a small area of the material to be cleaned. **\*This product can be neutralized by water.**  
**Warning: Do not use on grout or caulk that contains siliconized acrylic latex. This will either cause the bond to fail or dissolve the caulking.**  
**Problem Solved used as a cleaning solution should not stay on lime or epoxy grout for longer than 15 minutes. If you leave it on any grout areas longer than 30 minutes it may result in failure or weakening of the grout.**

## Cleaning for dirt and grime on tile, grout, marble or Granite

- 1) Spray on surface
- 2) Aggegate on surface
- 3) Let sit for 10 to 30 seconds than scrub again
- 4) Rise with water or damp towel
- 5) For light cleaning, spray, aggegate, and wipe with a damp towel

## Removal of light calcium on marble

- 1) Spray product to area to be cleaned
- 2) Don't let product run down the vertical surface. Catch it and rub in a circular monition in the desired area.
- 2) Let product sit on surface to be cleaned 2 - 5 minutes while scrubbing with a white or hogs hear pad and the grout lines with a stiff nylon brush.
- 3) A ggegate again then rinse with water and dry with a towel.
- 4) Apply more product as needed while scrubbing or polishing problem areas until clean
- 6) Rinse with clean water, let thoroughly dry, and reapply the correct sealer for the surface and the stone.

## Removal of caulking and silicone

- 1) Spray Product on the area and let sit for 10 – 15 minutes
- 2) Carefully remove the sealant and spray again until clean.
- 3) Rinse with water
- 4) Allow to dry thoroughly
- 5) apply a new sealant in the same area

## Removal of Efflorescence

- 1) Spray on the surface and wipe off
- 2) Wipe off the area with a damp towel
- 3) Allow to dry, repeat if necessary

Before starting a large cleaning job, we recommend that the following procedures be performed on a small area of the material to be cleaned. **\*This product can be neutralized by water.**  
**Warning: Do not use on grout or caulk that contains siliconized acrylic latex. This will either cause the bond to fail or dissolve the caulking.**  
**Problem Solved used as a cleaning solution should not stay on lime or epoxy grout for longer than 15 minutes. If you leave it on any grout areas longer than 30 minutes it may result in failure or weakening of the grout.**

## **Removal of grout and epoxy haze on stone**

- 1) Spray or apply on Surface
- 2) Allow to sit on surface from 2-3 min for grout haze and 5-20 min for epoxy grout haze
- 3) Scrub with a hogs hear pad
- 4) Rinse with water and suck up with a wet/dry vac
- 5) Rinse again with water and pick up with a wet/dry vac
- 6) Mop or wipe the area with water and a neutral cleaner 2-4 oz per gallon, per the stone or tile manufactures directions.
- 7) Allow to dry thoroughly and then apply the correct sealer for the stone or tile

## **Removal of light Smoke residue from Limestone fire places and other natural stone surfaces**

- 1) Spray or apply on to the surface
- 2) Adigitate with a stiff nylon brush or a hogs hear pad
- 3) Let sit on surface for 5-10 mininits
- 4) Rinse with water
- 5) Vacume up or blot up with white cotton towels
- 6) Wipe surface with a damp towel again.
- 7) Buff out until the surface is dry and streak free

**For bad/deep smoke stains, let sit overnight with plastic over it and clean the next day with the process above.**

## **Removal of Sheet rock mud and after construction debris**

- 1) Spray or apply on to the surface
- 2) Agitate with a stiff nylon brush or med or hogs hear pad
- 3) Let sit on the surface for 2-3 minutes
- 4) Scrub again and then rinse with water
- 5) Wipe the surface clean

Before starting a large cleaning job, we recommend that the following procedures be performed on a small area of the material to be cleaned. **\*This product can be neutralized by water.**  
**Warning: Do not use on grout or caulk that contains siliconized acrylic latex. This will either cause the bond to fail or dissolve the caulking.**  
**Problem Solved used as a cleaning solution should not stay on lime or epoxy grout for longer than 15 minutes. If you leave it on any grout areas longer than 30 minutes it may result in failure or weakening of the grout.**

## Oil and grime removal

- 1) Spray or apply on to the surface
- 2) Agitate with a stiff nylon brush, med or hog hear pad
- 3) Let sit on surface for 1-2 minutes
- 4) Rinse with water and wipe dry

## **Problem Solved is formulated using 100% O.C.P. BIO-BASED INGREDIENTS Contains No Volatile Organic Compounds**

Better Bio Solutions USDA Certified Problem Solved complies with OSHA 29 CFR-1910.1200 section (i) trade secrets, contains no hazardous components under OSHA or California Proposition 65 list. Under Carcinogenicity: NO ingredients are listed under IARC, ACGIH, NTP Or OSHA as a carcinogen.

**Ingredients:** Alkanoamines, amino acids, hydrogenated corn oil, nonionic surfactants, plant based fatty acids, organic alcohol in base of colloidal micelles and grass listed.

**Caution: KEEP OUT REACH OF CHILDREN** This product may be harmful if swallowed and may cause skin and eye irritation. Wash skin with water after handling. If product gets in eyes, flush eyes with water for 15 minutes and repeat as needed.

As safe as Better Bio's Problem Solved is, it's still recommended to wear safety glasses and latex or nitrile gloves as required for all cleaning products by OSHA.

**Limitation of liability:** The liability of Better Bio Solutions for defective products and any claims for damages what-so-ever is limited to the purchase price of the product.

